

When we mess up

Watch the Video: https://youtu.be/kBZF-6tb18E



DISCUSSION QUESTIONS

- 1. How do you bring up mistakes or problems to your leader and work team?
- 2. How does your team report incidents related to patient or staff safety?
- 3.Are you fearful that bringing up such issues will have some negative impact on you?

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Julius under
Leadership
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Need help or have questions about facilitating Civilitas? Please contact our team at civilitas@bellin.org



We welcome your feedback. Contact us with any questions, concerns or ideas.

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