

## **LUS CEEB TOOM TXOG KEV TSIIS XAIV NTSEJ MUAG**

Bellin Health thiab nws cov koom haum koom tes coj raws li Tseem Fwv cov cai txog neeg cov cai pej xeem thiab tsiis xaiv ntsej muag raws li haiv neeg, xim nqaij, tuaj teb chaws twg tuaj, hnuv nyoog, kev ua taus, los yog kev ua poj txiv los sis lwm yam (raws li tau piav txog kev xaiv ntsej muag ntawm poj txiv los sis lwm yam nyob rau ntawm 45 CFR 92.101(a)(2)), los yog lwm yam tsim nyog raws li txoj cai ntawm tseem fwv, lub xeev, los yog lub zej zog. Bellin Health tsiis cais tib neeg los yog saib lawv tsiis muaj nqi vim lawv haiv neeg, xim nqaij, tuaj teb chaws twg tuaj, hnuv nyoog, kev ua taus, los yog kev ua poj txiv, los sis lwm yam, los yog lwm yam tsim nyog raws li txoj cai ntawm tseem fwv, lub xeev, los yog lub zej zog.

### **Bellin Health:**

- Yuav muab khoom pab thiab cov kev pab cuam rau cov tib neeg uas muaj kev ua tsiis taus pub dawb xwb kom thiaj zoo tiv tauj tau peb, xws li:
  - Cov kws tshaj lij txhais lus piav tes
  - Ntaub ntawv muab ua lwm hom (ntawv loj, kaw suab, lwm hom ntaub ntawv mus muab tau siv hauv istawnej, lwm hom)

- Muab kev pab txhais lus pub dawb rau cov neeg uas thawj hom tsis yog lus Askiv, xws li:
  - Cov kws tshaj lij txhais lus
  - Ntaub ntawv muab txhais ua lwm hom lus

Yog koj toob kas cov kev pab cuam no, tiv tauj tuaj rau pab rau ntawm: (920) 445-7373

Yuav Cev Ntawv Qhia Kev Tsis Txaus Siab:

Yog koj ntseeg hais tias Bellin Health los yog nws cov koom haum koom tes tsis tau muab kev pab cuam no los yog tau xaiv ntsej muag nkaug koj vim yog koj haiv neeg, xim nqaij, tuaj teb chaws twg tuaj, hnuv nyoog, kev ua taus, los yog kev ua poj txiv, los sis lwm yam, ces koj cev tau daim ntawv qhia kev tsis txaus siab nrog:

Beth Golonka, Tus Kws Saib Xyuas Neeg Cov Cai/Kev  
Tsis Xaiv Ntsej Muag

744 S Webster Avenue, Green Bay, WI 54305-3400

Xov Tooj: (920) 430-4731

[beth.golonka@bellin.org](mailto:beth.golonka@bellin.org)

Koj cev tau ntawv qhia kev tsis txaus siab dhau ntawm kev xa ntawv, hu xov tooj, los yog xa ntawv email. Yog koj toob kas kev pab qhia kev tsis txaus siab no, ces Tus Kws Saib Xyuas neeg Cov Cai/Kev Tsis Xaiv Ntsej Muag

khoom pab koj. Bellin Health yuav tsis rov qab pauj txiaj ntsig nkaug leej twg uas qhia kev tsis txaus siab, uas koom kev tshuaj xyuas kev tsis txaus siab, los yog tsis pom zoo rau kev xaiv ntsej muag.

Koj kuj tseem ua tau ib daim ntawv qhia kev yws ntsig txog pej xeem cov cai nrog lub teb chaws U.S. Department of Health and Human Services, Office for Civil Rights. Xa tau ntawv fai fab qhia kev yws dhau ntawm lub hoobkas rau neeg cov cai pej xeem Office for Civil Rights Complaint Portal, uas muaj nyob rau ntawm: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> los yog dhau kev xa ntawv los sis hu xov tooj mus rau:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
[OCRComplaint@hhs.gov](mailto:OCRComplaint@hhs.gov)

Cov Ntawv Qhia Kev Yws nyob ntawm  
<https://www.hhs.gov/ocr/complaints/index.html>  
Daim ceeb toom no kuj muaj nyob rau ntawm peb lub vev xaib: [www.bellin.org](http://www.bellin.org).