

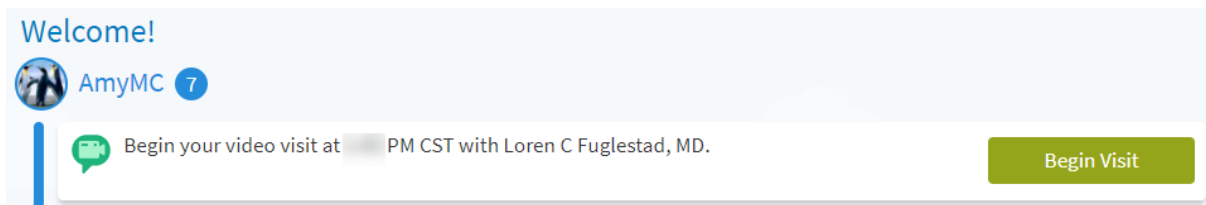
Patient Video Visits in MyBellinHealth

Audience: Patients

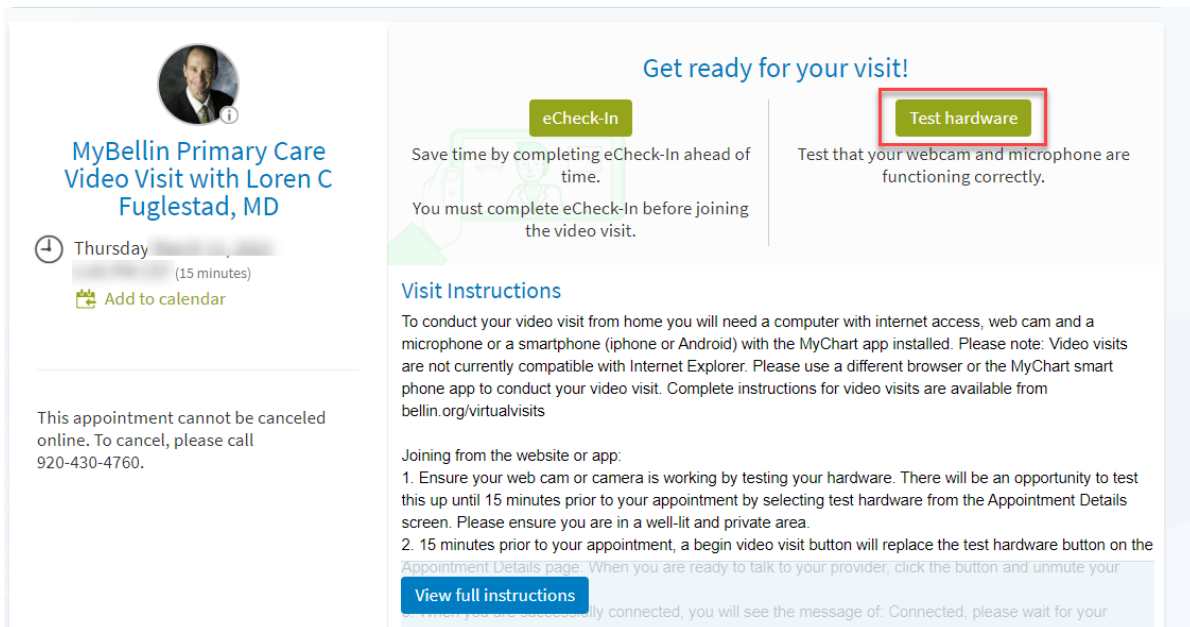
Your provider scheduled a video visit for you. Here are the steps on how to start your video visit in MyBellinHealth.

Try It Out

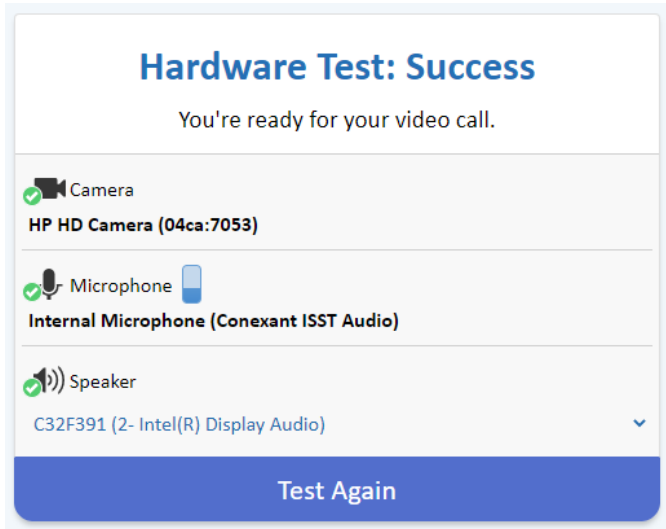
1. Login to MyBellinHealth
2. Click on the “Begin Visit” to begin your video visit



3. Click on the **Test Hardware** button to test your camera and microphone



4. The system will test your camera, microphone, and speaker. You should get a Hardware Test: Success message at the top of the screen.



If you don't get a successful test, try to test again or call our MyBellinHealth Help Desk at 888-899-9114, which is available 24 hours/7 days a week.

5.Important: If you do get a successful test, click on the **eCheck-In** button and validate your personal information, insurance, medications, and fill out any questionnaires. **You must complete eCheck-In before you can start your video visit.**

Appointment Details

MyBellin Primary Care
Video Visit with Loren C Fuglestad, MD

Thursday (15 minutes)
Add to calendar

Get ready for your visit!

eCheck-In
Save time by completing eCheck-In ahead of time.

Test hardware
Test that your webcam and microphone are functioning correctly.

You must complete eCheck-In before joining the video visit.

Visit Instructions
To conduct your video visit from home you will need a computer with internet access, web cam and a microphone or a smartphone (iphone or Android) with the MyChart app installed. Please note: Video visits are not currently compatible with Internet Explorer. Please use a different browser or the MyChart smart

6. Click on the **Begin Video Visit** button up to 15 minutes before your scheduled video visit time.

MyBellin Primary Care
Video Visit with Loren C Fuglestad, MD

Thursday (15 minutes)
Add to calendar

This appointment cannot be canceled online. To cancel, please call 920-430-4760.

It's time to start your video visit!

Begin video visit

When you are ready to talk to your doctor, click the button.

Review your questionnaire answers below.

- Communicable Disease Screening (Print)
- Personal Health Questionnaire (Print)

Visit Instructions

To conduct your video visit from home you will need a computer with internet access, web cam and a microphone or a smartphone (iphone or Android) with the MyChart app installed. Please note: Video visits are not currently compatible with Internet Explorer. Please use a different browser or the MyChart smart phone app to conduct your video visit. Complete instructions for video visits are available from bellin.org/virtualvisits

Joining from the website or app:

1. Ensure your web cam or camera is working by testing your hardware. There will be an opportunity to test this up until 15 minutes prior to your appointment by selecting test hardware from the Appointment Details screen. Please ensure you are in a well-lit and private area.
2. 15 minutes prior to your appointment, a begin video visit button will replace the test hardware button on the [Appointment Details page](#). When you are ready to talk to your provider, click the button and unmute your microphone.

[View full instructions](#)

7. Click on "Join Call"

Hardware Test: Success

You're ready for your video call.

Camera ON
HP HD Camera (04ca:7053)

Microphone ON
Internal Microphone (Conexant ISST Audio)

Speaker
C32F391 (2- Intel(R) Display Audio)

Join Call

8. Then wait until the provider joins the call

Waiting for others to connect...

Patient Name: AmyMC Mychart Zzbln

Appointment Time: [blurred]

Connection Strength: [signal strength icon]