

# A CULTURE OF CONNECTION



## When We Mess Up

Watch the Video: <https://bit.ly/3DHrC6A>



## DISCUSSION QUESTIONS

1. How do you bring up mistakes or problems to your leader and work team?
2. Do you ensure that all incidents related to patients and staff are escalated appropriately (i.e. via Risk Connect or to your leader)?
3. Are you fearful that bringing up such issues will have some negative impact on you?

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Need help or have questions about facilitating Civilitas? Please contact our team at [civilitas@bellin.org](mailto:civilitas@bellin.org)



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We welcome your feedback. Contact us with any questions, concerns or ideas.

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